



This Programme is funded by the European Union



CALL FOR PROPOSALS

Project Title:	Increasing capacities of providers of services for women survivors of violence under the Programme "Ending Violence against Women: Implementing Norms, Changing Minds" in Albania
Location:	Albania
Purpose:	Selection of qualified Responsible Parties for the Programme
Duration:	September 2017 – December 2019 (tentatively)
Contract Type:	Project Cooperation Agreement
Deadline for submissions:	17 September 2017

The United Nations Entity for Gender Equality and the Empowerment of Women (UN Women) is inviting civil society organizations (CSOs) or CSO networks working on gender equality and ending violence against women to submit proposals that aim at: *increasing capacities of providers of general and specialist support services for women survivors of all forms of violence to implement the relevant international standards, including those provided in the Convention of Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW) and the Council of Europe Convention on preventing and combating violence against women and domestic violence (Istanbul Convention).*

Terms of Reference

I. Background

The programme “*Implementing norms, changing minds*” (February 2017- January 2020) aims at ending gender-based discrimination and violence against women, with a focus on the most disadvantaged groups of women, in six Western Balkan countries – Albania, Bosnia and Herzegovina, FYR Macedonia, Montenegro, Kosovo¹, and Serbia – and Turkey. Funded by the European Commission (EC) within the Instrument for Pre-Accession Assistance (IPA) II, the Programme is aligned with the European Union (EU) accession standards to achieve equality between women and men.

“*Implementing norms, changing minds*” is anchored in the normative frameworks of the Convention for the Elimination of all Forms of Discrimination Against Women (CEDAW) and the Council of Europe Convention on preventing and combating violence against women and domestic violence (Istanbul Convention), and is in alignment with the European Union (EU) accession standards on gender equality. In Albania, the programme will: (i) support the development of an enabling legislative and policy environment on eliminating violence against women and all forms of discrimination; (ii) promote favorable social norms and attitudes to prevent gender discrimination and violence against women; and (iii) empower women and girls (including those from disadvantaged groups) who have experienced discrimination or violence to advocate for and use available, accessible and quality services.

This Call for Proposals is related to the third component of the programme and aims at supporting the Government of Albania to fulfill its obligations related to provision of services for women survivors of violence under CEDAW, the Istanbul Convention, and national legislation and policies.

As a State Party to CEDAW, Albania has an obligation to both prevent violence against women and provide support and redress for survivors of violence. In terms of regional mechanisms, the Istanbul Convention, to which Albania has been a party since 2014, is the most far reaching international treaty to tackle violence against women and includes multiple obligations with regards to services for women survivors of violence. The Istanbul Convention distinguishes between general and specialist support services. General support services (Article 20) refer to “help offered by public authorities such as social services, health services and employment services, which [...] are not exclusively designed for the benefit of survivors only but serve the public at large” (paragraph 125 of the Explanatory report). Specialist support services (Article 22), on the other hand, “are specialised in providing support and assistance tailored to the [...] needs of victims of specific forms of violence against women or domestic violence and are not open to the general public” (paragraph 125 of the Explanatory report). Furthermore, the Explanatory report clarifies that, “while [specialist support services] may be services run or funded by government authorities, the large majority of specialist services are offered by NGOs” (paragraph 125). It also requires that adequate and timely information on available support services should be available to survivors in a language they understand (Article 19).

With regards to Albanian legal frameworks and mechanisms, some of the key developments include the Law on Domestic Violence (2006), the Law on Gender Equality (2008) and the coordination mechanism for the treatment of domestic violence cases, established in 2011 (National Referral Mechanism). Criminal legislation was also amended in 2012 and 2013, criminalizing some forms of violence against women within the scope of the Istanbul Convention. In addition, recent amendments to the Code on Criminal Procedures in the context of a broader justice reform, improve the status of survivors in criminal proceedings and include a specific provision for survivors of sexual abuse and human trafficking.²

This framework guarantees a wide range of services for survivors of gender-based violence, including short-term (emergency protection, safety, medical assistance, accommodation, transportation to safe accommodation, information on/assistance with obtaining protection orders, referral to further services, etc.) and long-term (support employment, social assistance, accommodation, legal advice and assistance with divorce procedures, counselling

¹ All reference to Kosovo, whether to the territory, institutions or population, in this document shall be understood in full compliance with United Nations Security Council Resolution 1244 and without prejudice to the status of Kosovo.

² Law No.35/2017 “On amendments the law No.7905/21/03.1995 on the Code on Criminal Procedures”.

and psycho-therapy, help with children, etc.). These services are provided by public institutions and specialized civil society organizations.

At the policy level, from 2011 to 2015, the Government of Albania implemented the “National Strategy on Gender Equality and Reduction of Gender based Violence 2011-2015”, and in 2016, it adopted the new “National Strategy on Gender Equality 2016-2020”), which prioritizes gender-based violence and domestic violence as one of its four strategic objectives. The strategy includes a detailed action plan and a budget for each of the activities. Several activities planned in the strategy relate to the improvement of capacities of various service providers to implement standards and requirements in line with the Istanbul Convention.

Also, the issue of services has been the focus of UN Women, other UN agencies, and international organizations working in Albania and other countries where the programme “Implementing Norms, Changing Minds” is being implemented. In 2015-2016, UN Women, in partnership with the Council of Europe, conducted a multi-country study on the accessibility and availability of support services for women and girls subjected to gender-based violence in Albania, Bosnia and Herzegovina, FYR Macedonia, Montenegro, Serbia and Turkey to assess the existing services and normative frameworks against the standards set by the Istanbul Convention. This assessment provided a baseline of the situation in Albania in relation to general and specialized services.

Furthermore, UN Women and other UN agencies are implementing the [United Nations Joint Global Program on Essential Services for Women and Girls Subject to Violence](#), which aims at identifying the minimum standards to be provided by the health, social services, police and justice sectors as well as guidelines for the coordination and implementation of essential services and the governance of coordination processes and mechanisms. In collaboration with the Albanian authorities, these standards are being adopted to the Albanian context and Standard Operating Procedures on case management for violence against women for service providers are expected to be developed in the following months.

II. Objective of UN Women’s Support

The specific project under this proposal contributes to the programme’s Specific Objective 3: *“To empower women and girls, including those from disadvantaged groups, who have experienced violence and discrimination to advocate for, and use available, accessible and good quality services”*.

The planned interventions will focus on increasing the capacities of service providers to address some of the challenges that have been identified by various international and national sources in relation to provisions of services for women who are survivors of violence in Albania. The absence, or lack of quality, of such services is one of the reasons that hinders women survivors of violence to come forward and report the abusers. The CEDAW Committee, for example, in its latest Concluding Observations to Albania (2016), attributes the low rate of reporting of cases of gender-based violence against women to the women’s limited access to legal aid services, especially in rural and remote areas, as well as the absence of hotline services for women who are survivors of such violence. In addition, the Committee expressed its concerns about the insufficient number of shelters for women who are survivors of gender-based violence and the restrictive criteria for admission to such shelters, as well as the lack of medical and psychological rehabilitation services for women. Finally, it raised the frequent failure of law enforcement agencies to enforce protection orders and emergency protection orders.³

The need to improve services for victims of domestic violence in quality, quantity, accessibility and geographical coverage has been also raised by the European Union, as one of the human rights issues that needs to be addressed by the Albanian government.⁴

³ CEDAW Concluding Observations to Albania (2016).

⁴ EU Progress Report, Albania 2016

The report of the Group of Experts on Action against Violence against Women and Domestic Violence (GREVIO) - the independent expert body responsible for monitoring the implementation of the Istanbul Convention - will publish its first assessment report for Albania in November 2017. This report is expected to provide recommendations on specific measures to be taken for the provision of services to women survivors of violence in Albania in accordance with the Convention's standards.

The Study on the Accessibility and Availability of Support Services for Women and Girls Subjected to Gender-Based Violence in Albania (2015-2016) also points out a number of challenges in the area of service provision, including the fact that shelters are not easily accessible, especially for women in rural areas and those from disadvantaged communities such as Roma women, women with disabilities, women dependent on substances, elderly women, and lesbian, bisexual, and transgender women. Essential services for survivors of sexual violence are inadequate. Most notably, specialized rape crisis and sexual violence centres are missing. Existing counselling/crisis centres are not sufficient and do not meet the geographic requirements of the Istanbul Convention.⁵

Challenges remain also in relation to capacities of service providers. In Albania, there is an urgent need to address the knowledge gaps of service providers on national and international legal framework and standards of working with violence against women. The staff of specialist services is required to hold a professional certification, and this practice needs to be implemented in general services as well. All service providers must support their staff working specifically with VAW cases through continuous trainings and additional staff support activities.⁶

The Ombudsman office, in its report to CEDAW in 2015, raised similar concerns, including the fact that special services are not accessible to women with disabilities, including both lack of infrastructure and appropriately trained staff. The report stressed that despite a number of trainings provided for service providers through the years, the lack of capacities particularly among law enforcement agencies to prevent and manage cases of domestic violence remains a concern.⁷

III. Scope of the Project

The programme builds on the strong links of UN Women and the EU with CSOs in the region, placing the envisioned interventions in a strategic position to assist women in their drive to realize their human rights. Civil society organizations, in particular women's organizations, play a crucial role in the promotion of gender equality and women's rights. They are key advocacy stakeholders in terms of moving governments from commitment to implementation in relation to international normative standards. They are also key stakeholders in the provision of services that are essential in the establishment of multi-sectoral and coordinated mechanisms to adequately respond to the needs of survivors of violence. Furthermore, women's organizations are instrumental in bringing to the attention of policy makers the perspective and voices of all women and in particular rural women and disadvantaged women - elderly women, Roma and Egyptian women, women with disabilities, migrant women, lesbian, bisexual and transgender women, women in detention, secluded women, and asylum-seeking women.⁸

In Albania, women's organizations are active at local and national levels. Organizations' expertise and strengths vary regarding their capacities in networking, policy development, monitoring, advocacy, outreach and service provision. In terms of capacity building activities, as the Study on the Accessibility and Availability of Support Services for Women and Girls Subjected to Gender-Based Violence in Albania points out, capacity building programmers of NGOs, including training modules on discrimination and gender inequalities, are more comprehensive and more effective, compared to the modules used by public institutions.

⁵ UN Women and Council of Europe Study on the Accessibility and Availability of Support Services for Women and Girls Subjected to Gender-Based Violence in Albania (2015-2016)

⁶ Ibid.

⁷ Ombudsperson Report to CEDAW, 2015

⁸ These are the disadvantaged groups of women in Albania, identified in the CEDAW Concluding Observations addressed to Albania, para 39 (2016)

The Istanbul Convention calls for capacity development of relevant professionals in the many causes, manifestations and consequences of all forms of violence. Training not only allows raising awareness among professionals, but contributes to changing the outlooks and the conduct of these professionals about the survivors. Furthermore, it significantly improves the nature and quality of the support provided to survivors.

In this context, UN Women is issuing a Call for Proposals (CfP) to select a Responsible Party to:

- 1) Increase capacities of governmental and non-governmental service providers to comply with the international and national standards for women survivors of violence.
- 2) Develop a practical guide/manual for service providers to implement the Standard Operation Procedures that are being developed based on the UN Essential Services Package for Women and Girls⁹.

IV. Deliverables

Component I: The first component contributes to achieving the Result 3.1 of the programme, *“Providers of general and specialist support services for victims of all forms of violence have the capacity to implement the standards enshrined in CEDAW and the Istanbul Convention,”* and should focus on:

Developing/strengthening capacities of governmental and non-governmental providers of general and specialist support services for survivors of all forms of violence to implement the standards of the Istanbul Convention, recommendations of the forthcoming GREVIO Report for Albania (expected to be published in November 2017), CEDAW Concluding Observations to Albania (2016), and recommendations of the UN Women Study on the Accessibility and Availability of Support Services for Women and Girls Subjected to Gender-Based Violence in Albania (2015-2016).

To achieve this result, the Responsible Party is expected to:

- Identify and prioritize governmental service providers in one or more relevant sectors (health, justice, police, social services, etc.) as well as non-governmental service providers offering a wide range of services for women survivors of violence that will be at the focus of the project’s support. This process should be based on capacity needs/gaps of the providers and the similar interventions that have been implemented in the past to allocate resources where most needed;
- Identify geographical areas for the intervention, focusing particularly in those areas where there has been a lack of or weak presence of capacity support in the past (e.g. rural and remote areas, or areas where referral mechanisms for gender-based violence have not yet been established);
- Develop and implement capacity-building activities that should be tailored to the role and responsibility of identified service providers. These activities should focus on the implementation of the recommendations of the forthcoming GREVIO Report for Albania (expected to be published in November 2017), CEDAW Concluding Observations to Albania (2016) and recommendations of UN Women Study on the Accessibility and Availability of Support Services for Women and Girls Subjected to Gender-Based Violence in Albania (2015-2016).
- Provide capacity building through tools and techniques that involve interactive trainings and other techniques, including mentoring, coaching, peer to peer support, and on-the-job training.

Component II: The second component contributes to achieving the Result 3.2 of the programme, *“Improved case management by providers of specialist support services for victims of all forms of violence,”* and should focus on:

⁹ <http://www.unwomen.org/en/digital-library/publications/2015/12/essential-services-package-for-women-and-girls-subject-to-violence>

Developing new and/or review existing manuals on case management to align them with Istanbul Convention standards, and the UN Essential Services Package for Women and Girls Global Standards and guidelines¹⁰.

To achieve this, the responsible party is expected to:

- Conduct a desk review of existing manuals, guidelines and procedures on case management for both public and non-public service providers, including the ongoing work of the Government of Albania in collaboration with UN agencies for the development of the Standard Operation Procedures on case management for service provides, based on the [Essential Services Package for Women and Girls Subject to Violence](#), developed in the framework of the United Nations Joint Global Program on Essential Services for Women and Girls Subject to Violence.
- Based on the findings of this review, develop a practical guide/manual to provide practical guidance to non-governmental service providers (or government providers if needed) on the implementation of the Standard Operating Procedures for case management;
- Follow up and coordinate with capacity building activities under the first component of the proposal to raise awareness and identify challenges and opportunities for implementation of the Standard Operating procedures and the manual among for service providers.

V. Guiding Principles in Designing the Project

The design and implementation of the project for both components should be guided by the following principles:

- Human rights-based and gender-responsive approaches that place first priority on promoting, protecting and fulfilling the human rights of women as well as strengthening institutional capacities of service providers at the local level to eliminate all forms of discrimination against women;
- Focus on disadvantaged groups, including those living in poverty, rural women and disadvantaged groups of women - elderly women, Roma and Egyptian women, women with disabilities, migrant women, lesbian, bisexual and transgender women, women in detention, secluded women, and asylum-seeking women.¹¹ The capacity-building activities need to bring to the attention of service providers the barriers that each of these groups face in accessing the services and the relevant measures that need to be taken to remove or mitigate these barriers;
- Focus on all forms of violence against women, as foreseen in the Istanbul Convention (physical, psychological, economic, sexual violence, rape and sexual assault, sexual harassment, stalking, forced marriages, forced abortion and sterilization, female genital mutilation, crimes in the name of “honour”, and human trafficking).
- Holistic responses that address women and girls’ inter-related rights and needs, including safety, access to health, education and economic security;
- Evidence-based programming, building on lessons learned and recommended practices, to ensure optimal results and use of resources;
- Coordination and multi-sectorial partnerships, including among government organizations, nongovernmental organizations, women’s and other civil society groups;
- Commitment to knowledge sharing, by documenting, evaluating and disseminating results, and working with UN Women staff in the process;
- Priority placed on sustainability of results;
- Communication and visibility in line with the programme communication strategy, which will be defined at the stage of project proposal finalization.

V. Duration of project

From September 2017 to December 2019 (tentatively)

¹⁰ Ibid.

¹¹ These are the disadvantaged groups of women in Albania, identified in the CEDAW Concluding Observations addressed to Albania, para 39 (2016)

VI. Budget Request

All proposals for both components must fall between a minimum indicative amount of EUR 55.000 and a maximum amount of EUR 60.000. Applicants are invited to submit the budget proposal in Albanian Lek (ALL). All currency exchanges will be calculated using the UN Operational Exchange Rate as per the date of submission of proposal.

Only one grant will be awarded per organization. A single CSO cannot receive more than one grant during the lifetime of the programme “Implementing Minds, Changing Norms”, meaning that if a CSO applies separately for both components it can only be selected for implementing one of them.

In all cases, whether proposals include one or both components, proposals cannot exceed the maximum amount set this call: EUR 60.000

VII. Institutional Arrangement

The selected organization(s) will sign a Project Cooperation Agreement (PCA) with UN Women. A competitive selection process will take place to identify the potential Responsible Party. The NGO will be selected only if it has proven capacity to deliver the proposed activity. The NGO's capacity will be assessed by UN Women as per UN Women's manuals.

VIII. Reporting

The selected partner will be the principal Responsible Party but will work closely with UN Women during programme implementation. The partner will provide regular narrative and financial reports in line with UN Women guidelines and requirements.

All knowledge products and communications materials that would be produced under this agreement must acknowledge the support and seek approval of UN Women. Furthermore, they should be in line with the EU Communication and Visibility tools and the EU-UN joint visibility guidelines.¹²

¹² https://ec.europa.eu/europeaid/sites/devco/files/guidelines-joint-visibility-eu-un_en.pdf - <https://ec.europa.eu/europeaid/node/17974>

Annex I. Guidelines for the Submission of Proposals

I. Who can apply:

- **Women's CSOs/women's CSOs networks and platforms** that have specialized knowledge, expertise, and track record of working in women's human rights and ending violence against women
- **Women's CSOs/women's networks** and platforms with track record in increasing capacities of providers of services for women survivors of violence, in accordance with international human rights treaties and conventions, and more specifically the CEADW and Istanbul Convention
- **Civil society organizations** working on gender equality and women's empowerment with track record of working on ending discrimination and violence against women

Gender equality focus: Applicant must demonstrate experience in implementing programmes on gender equality and ending violence against women and girls through an organizational resume or CV of past implementing experience and areas of expertise. **(Documents required)**

Women's network/platforms are encouraged to apply, but for the purpose of this application, they should be represented by only one organization, which will take the lead during the implementation of the project and shall be responsible for the project's deliverables as defined in this CfP.

Important notes:

- Each application can only be submitted by a single organization.
- The applicant must be legally registered in Albania as a non-profit organization.
- Proposals from more than one organization or entity must clearly indicate which organization will take lead responsibility for project management and contractual obligations.
- Transfer of funds by the Applicant Organization to UN Agencies, private sector entities, International NGOs and International Organizations will not be allowed.
- UN Women will sign contracts with and disburse funds to the applicant organization only.
- Eligible organizations currently partnering with UN Women may apply under this CfP.

Non-eligible applicant organizations

The following are **NOT eligible** to apply to this call for proposal:

- Government agencies or institutions
- UN agencies
- Bilateral or multilateral organizations, financial institutions, development agencies
- Private sector entities
- Private individuals
- CSOs not focused on gender equality and women's empowerment
- CSOs with lack of gender balance in their staff, board membership and leadership positions

II. Materials to be Submitted

Eligible applicants are expected to submit the following in English:

1. General Information including contact person and contact details (use Application Cover Sheet in Annex II)

2. Project proposal consisting of:

- Context and problem analysis, providing a summary of existing gaps and challenges related to capacities of governmental and non-governmental providers to ensure general and specialist support services in

accordance with relevant international standards, including those provided in the CEDAW and Istanbul Convention;

- Explanation of how your organization is expected to address the barriers that rural women, Roma and Egyptian women, women with disabilities, migrant women, lesbian, bisexual and transgender women, women in detention, secluded women, and asylum-seeking women face to access general and specialist support services;
- Explanation of how your organization is expected to identify government and non-government service providers that need capacity support in areas outside the capital;
- Explanation of how your organization is expected to follow-up on the issue after the project;
- Media and communication strategy;
- Explanation of what makes your organization the most qualified to implement this project, including relevant expertise and experience of your organization;
- Workplan;
- Partnerships: a description of the partners needed to successfully implement the project and their roles, including information on how your organization will work with other non-state partners (including formal/informal networks and community-based organizations) to implement activities; information on your partner(s) such as their specialized areas and experience with the international and national standards of service provision and information on the relationship between your organization and your partner(s);
- An output-based budget, i.e. budget showing how much is required for each activity to achieve each output. The administrative/indirect cost should not exceed 7% of the total budget. Maximum budget of any budget proposal should not exceed amount of EUR 60.000. Applicants are invited to submit the budget proposal in Albanian Lek (ALL). All currency exchanges will be calculated using the UN Operational Exchange Rate as per the date of submission of proposal.

3. A copy of the organization's **legal registration document**

4. **Supporting documents** such as your organizational brochures, previous annual reports and audit reports from the past three years.

III. Evaluation Criteria

Proposals passing the eligibility criteria (see above) will be scored against the following:

1. **Relevance of the proposal (25 points):** quality of the context analysis and pertinence of the proposed activities against expected results;
2. **Implementation strategies (30 points):** linking local implementation to national, regional and international commitments; using a rights-based approach; engaging in strategic partnerships; and engaging excluded/marginalized groups;
3. **Added value elements (25 points):** previous work on service provision for survivors of domestic violence or capacity-building support for government and non-government service providers.
4. **Budget Proposal (20 points)**

Minimum score to be eligible is 70 points.

Only applicants passing the minimum score will be contacted to proceed with shortlisting and a capacity assessment review. During the capacity assessment review, the applicant will be requested to submit documents demonstrating the organization's technical capacity, governance and management structure, and financial and administrative management.

IV. When is the proposal due

The deadline for submission of proposals is **September 17, 2017**. Proposals received after the deadline will not be considered.

V. To whom should the proposal be sent

Please send all required application documents in one email to unwomen.albania@unwomen.org, indicating in the e-mail subject: Increase capacities of providers of services for women survivors of violence, EAW Albania.

UN Women will acknowledge receipt of the applications through a confirmation e-mail. Only those short listed shall be considered and further contacted.

VI. Information session

On September 6, 2017, UN Women will organize one informative session, in which additional clarifications on the application process will be provided. Potential applicants are invited to express their interest to participate in the informative session by September 1st, 2017 by sending an email to unwomen.albania@unwomen.org. (Subject line: Interest to participate in the information session EAW Albania).

This Call for Proposals does not entail any commitment on the part of UN-Women, financial or otherwise. UN-Women reserves the right to accept or reject any or all Call for Proposal without incurring any obligation to inform the affected applicant/s of the reasons.

Annex II. Application Cover Sheet

1. General Information

Name of Organisation	
Contact Person	
Contact Information	Address:
	Tel:
	Email:
Organisation Type	<input type="checkbox"/> Non-government organisation <input type="checkbox"/> Others (specify):
Are you legally registered in Albania?	<input type="checkbox"/> Yes <input type="checkbox"/> No If you have responded yes, please attach a copy of your registration document to the application
Institutional profile	A brief description of the organization, including its registration details and relevant experience working on the thematic issues proposed; familiarity with international commitments on ending violence against women, experience on women's rights, gender equality; women's empowerment both at the local and national levels; and experience in providing capacity support
Total requested budget	Applicants are invited to submit the budget proposal in Albanian Lek (ALL). All currency exchanges will be calculated using the UN Operational Exchange Rate as per the date of submission of proposal.

Annex III. Project Proposal Template

The project proposal should cover minimum the following:

I. Context and Problem Analysis

II. Project Description

III. Project detailed activities and implementation strategies

Describe how your proposal is planning to achieve the results mentioned above

IV. Project Partnerships

- Describe the key networks/stakeholders/groups/communities with which you will partner/ engage with for the implementation of your proposed project and explain why.
- Explain how you anticipate working collectively with these networks/stakeholders/groups
- Explain how these partnerships complement or build upon previous efforts/initiatives

V. Technical Expertise

Describe why the Applicant Organization is qualified to implement the proposed project. Include mention of the expertise and added value the implementing partners will bring.

- What past programme experience **handling project and initiatives of similar nature as the one in this Call for Proposals** can support the Applicant's likelihood of delivering results?
- What evidence can you provide on the Applicant's substantive thematic expertise in ending discrimination and violence against women?
- What evidence can you provide about the networks and relations the Applicant has established with the stakeholders necessary to the success of the project?
- What evidence you can provide on engagement with women form disadvantaged groups and minorities in the region?
- What evidence you can provide on engagement and cooperation with national programme participating countries governments and regional institutions?

VI. Detailed Budget (see Annex IV)

Please detail budget in the narrative and attach it in and excel sheet.

Also, add a narrative of the budget.

PLEASE DO NOT FORGET TO ATTACH THE DOCUMENTS REQUIRED IN ANNEX I

Annex IV. Workplan and Budget

Workplan & Budget						
Outcome: To reduce violence against women and girls an all forms of discrimination and discrimination in Albania						
Objective: To empower women and girls (including those from disadvantaged groups) who have experienced discrimination or violence to advocate for and use available, accessible and quality services.						
Output 1	Providers of general and specialist support services for survivors of all forms of violence have the capacity to implement the standards enshrined in CEDAW and the Istanbul Convention					
Output 2	Improved case management by providers of specialist support services for victims of all forms of violence					
Activities						
Indicators						
Targets						
Means of verification						
Planned Activities (List all activities to be undertaken during the years towards stated results)	Timeframe (September 2017- Decemver 2019)				Budget	
	Q1	Q2	Q3	Q4	Budget Description (means required E.g. travel, consultant, conference)	Amount

Support costs						